"हर काम देश के नाम"



रक्षालेखाप्रधाननियंत्रक (मध्यकमान) करियप्पामार्ग,लखनऊछावनी -226002 Principal Controller of Defence Accounts (Central Command) Carlappa Road, Lucknow Cantt.— 226002

कार्यालय फोन मं.-0522-2451084/कार्यालय फ़ैक्स सं-0522-2453038 Office Phone No.-0522-2451084/Office Fax No.-0522-2453038 Email ID - <u>pcdaccan1a.dad@gov.in</u>



महत्वपूर्ण परिपत्र

संख्याः प्रशा./13/1014/के.पी.आई.

दिनांक : 16/08/2023

सेवा में,

प्रभारी अधिकारी नोडल अनुभाग (Store Contract, Misc, E-Sec., Pay-Tech, AN-IV, NPS Cell) मुख्य कार्यालय के शेष अनुभाग संगठन के अधीन समस्त उप-कार्यालय

केवल वेब-साइट के माध्यम से

विषय :- Key Performance Indicator (KPIs) रिपोर्ट के संबंध में | सन्दर्भ :- मुख्यालय कार्यालय का पत्र संख्या Coord/13002/KPIs/2023 दिनांक 08/08/2023 |

मुख्यालय कार्यालय ने संदर्भित पत्र के माध्यम से KPI रिपोर्ट में कुछ नए संशोधन किए हैं, साथ ही साथ नए फ़ील्ड भी जोड़े गए हैं |

- 2. इस संबंध में नोडल अनुभाग के प्रभारी अधिकारियों से अनुरोध है कि वे उक्त Key Performance Indicator (KPIs) रिपोर्ट, जिसका नया प्रारूप संलग्न किया जा रहा है, प्रत्येक माह की समाप्ति पर अगले माह के 02 कार्य दिवसों के अन्दर इस कार्यालय/अनुभाग को अनिवार्य रूप से प्रेषित करना सुनिश्चित करें | नए प्रारूप की प्रथम KPI रिपोर्ट दिनांक 04 सितम्बर 2023 तक इस अनुभाग को प्रेषित करना सुनिश्चित करें|
- 3. साथ ही नए जोड़े गए Column No. 09 (NPS) के लिए सक्षम अधिकारी द्वारा NPS Cell को नोडल अनुभाग चिन्हित किया गया है |
- 4. मुख्यालय कार्यालय को प्रेषित की जाने वाली KPI रिपोर्ट का प्रारूप संलग्न है | कृपया यह सुनिश्चित करें कि उक्त KPI रिपोर्ट प्रेषित करने में मुख्यालय कार्यालय द्वारा जारी निर्देशों का अनुपालन किया जाए |

- i)- Annexure A-1:- 3rd Party Bills Non-DAD, GeM Bills Non-DAD (Nodal Section Store Contract Section, Main Office)
 - इस प्रारूप की सूचना को भन्डार ठेका अनुभाग मुख्य कार्यालय द्वारा, AAO(CC) कानपुर एवं प्रयागराज से प्राप्त एवं संकलित कर द्वितीय कार्य दिवस तक प्रशा. '1-अ' अनुभाग को प्रेषित किया जाना है ।
 - iii)- Annexure A-2:- 3rd Party Bills Non-DAD, GeM Bills Non-DAD (Nodal Section Misc Section, Main Office)
 - इस प्रारूप की सूचना को विविध अनुभाग मुख्य कार्यालय द्वारा, AAO(CC) कानपुर एवं प्रयागराज एवं समस्त सम्बंधित उप-कार्यालयों से प्राप्त एवं संकलित कर द्वितीय कार्य दिवस तक प्रशा. '1-अ' अनुभाग को प्रेषित किया जाना है |
 - iv)- Annexure A-3:- 3rd Party Bills Non-DAD, GeM Bills Non-DAD, Non-DAD

 Personal Claims (Nodal Section E-Section, Main Office)
 - इस प्रारूप की सूचना को अभियांत्रिकी अनुभाग मुख्य कार्यालय द्वारा समस्त AO GE एवं
 AAO GE से प्राप्त एवं संकलित कर द्वितीय कार्य दिवस तक प्रशा. '1-अ' अनुभाग को
 प्रेषित किया जाना है ।
 - v)- Annexure A-4:- <u>Personal Claims Non DAD (Nodal Section Pay-Tech</u>
 <u>Section). Main Office</u>
 - इस प्रारूप की सूचना को वेतन तकनीकी अनुभाग मुख्य कार्यालय द्वारा, वेतन अनुभागों,
 परिवहन अनुभाग, वेतन चिकित्सा अनुभाग एवं वेतन अनुभाग AAO(CC) कानपुर एवं
 प्रयागराज, से प्राप्त एवं संकलित कर द्वितीय कार्य दिवस तक प्रशा. '1-अ' अनुभाग को
 प्रेषित किया जाना है |
 - vi)- Annexure A-5:- Personal Claims DAD, (Nodal Section AN-IV Section),
 Main Office
 - इस प्रारूप की सूचना को प्रशा. IV अनुभाग द्वारा अन्य सम्बंधित अनुभाग जैसे की प्रशा.
 ॥, प्रशा.V अनुभाग से प्राप्त एवं संकलित कर द्वितीय कार्य दिवस तक प्रशा. '1-अ' अनुभाग को प्रेषित किया जाना है।
 - vii)- Annexure A-6:- NPS (DAD & Non-DAD) (Nodal Section NPS Cell), Main Office
 - इस प्रारूप की सूचना को NPS Cell द्वारा समस्त संगठन एवं प्रशा. IV अनुमाग से प्राप्त
 एवं संकलित कर मुख्यालय कार्यालय के Annexure 'F' के प्रारूप में द्वितीय कार्य दिवस
 तक प्रशा. '1-अ' अनुभाग को प्रेषित किया जाना है|

- 5. उपरोक्त के अलावा अन्य प्रेषित की जाने वाली सूचना का प्रारूप पूर्ववत्त ही रहेगा | साथ ही समस्त प्रभारी अधिकारियों से अनुरोध है कि उक्त निर्देशों का अनुपालन अवश्य रूप से सुनिश्चित करें एवं तय समयाविध के अंदर सम्बंधित रिपोर्ट इस कार्यालय को प्रेषित करें।
- संलग्नक :- 1. मुख्यालय कार्यालय का परिपत्र (Annexure A to F)

2. (Annexure A-1 to A-6)

सहायक नियंत्रक (प्रशा.)

ANNEXURE- A-1

NODAL SECTION: STORE CONTRACT SECTION

FOLLOWING REPORTS WILL BE CONSOLIDATED FOR STORE CONTRACT SECTION & STORE AUDIT SECTION OF MAIN OFFICE, STORE CONTRACT SECTION OF AAO(CC) PRAYAGRAJ AND STORE CONTRACT SECTION OF AAO(CC) KANPUR

3rd Party Bills (NON DAD)

Opening Balance	Bills Received in a month	Total bills received in a month + previous month carry forward		Total Bills Passed within 07 working days	Total Bills returned in a month	Total Bills returned within 07 working days	Closing Balance
--------------------	------------------------------------	--	--	---	---------------------------------------	---	--------------------

GeM Bills (NON DAD)

	Bills Received	Total bills received in a month + previous	Total Bills	Total Bills Passed within 07	Total Bills	Total Bills returned within 07	
Opening	in a	month carry	Passed in	working	in a	working	Closing
Balance	month	forward	a month	days	month	days	Balance

ANNEXURE- A-2

NODAL SECTION: MISC SECTION

FOLLOWING REPORTS WILL BE CONSOLIDATED FOR MISC. SECTION OF MAIN OFFICE, MISC. SECTION OF AAO(CC) PRAYAGRAJ AND MISC. SECTION OF AAO(CC) KANPUR

AND STORE CONTRACT SECTION OF AAO(CC) KANPUR

3rd Party Bills (NON DAD)

Opening	Bills Received in a month	Total bills received in a month + previous month carry forward		Total Bills Passed within 07 working days	Total Bills returned in a month	Total Bills returned within 07 working days	Closing Balance
---------	------------------------------------	---	--	---	--	---	--------------------

GeM Bills (NON DAD)

Opening	Bills Received In a	Total bills received in a month + previous month carry	Total Bills	Total Bills Passed within 07 working	Total Bills returned in a	Total Bills returned within 07 working	Closing
	10000000			20112		THE SHARE THE	
Balance	month	forward	a month	days	month	days	Balance

NODAL SECTION : ENGG. SECTION

FOLLOWING REPORTS WILL BE CONSOLIDATED FOR ENGG. SECTION OF MAIN OFFICE AND ALL AOS GE/AAOS GE UNDER MAIN OFFICE

3rd Party Bills (NON DAD)

Opening Balance	Bills Received in a month	Total bills received in a month + previous month carry forward	Total Bills Passed in a month	Total Bills Passed within 07 working days	Total Bills returned in a month	Total Bills returned within 07 working days	Closing Balance
--------------------	------------------------------------	---	-------------------------------------	---	---------------------------------------	---	--------------------

GeM Bills (NON DAD)

Opening	Bills Received in a	Total bills received in a month + previous month carry	Total Bills Passed in	Total Bills Passed within 07 working	Total Bills returned in a	Total Bills returned within 07 working	Closing
Balance	month	forward	a month	days	month	days	Balance

Personal Claims (NON DAD)

Opening Balance	Total bills received in a month + d previous month carry		Total Bills Passed in a month	Total Bills Passed within 14 working days	Total Bills returned in a month	Total Bills returned within 14 working days	Closing Balance
--------------------	--	--	-------------------------------------	---	---------------------------------------	---	--------------------

RECOVERY OF RENT AND ALLIED CHARGES

SINO	Name of 850 OFFICE	No. of Days taken to prepare the Bil
-	7//	

NODAL SECTION : PAY TECH SECTION

FOLLOWING REPORTS WILL BE CONSOLIDATED FOR PAY SECTION OF MAIN OFFICE , PAY SECTION OF AAO(CC) PRAYAGRAJ AND PAY SECTION OF AAO(CC) KANPUR

Personal Claims (NON DAD)

	Bills Received	Total bills received in a month + previous	Total Bills	Total Bills Passed within 14	1	Total Bills returned within 14	
Opening Balance	in a month	month carry forward	Passed in a month	working days	returned in a month	working days	Closing

NODAL SECTION : AN (PAY) SECTION

FOLLOWING REPORTS WILL BE CONSOLIDATED BY AN (IV) SECTION IN r/o AN-II & AN-V SECTION OF MAIN OFFICE

Personal Claims (DAD)

0	Bills Received			Total Bills Passed within 14	Total Bills	Total Bills returned within 14 working	Closing
Opening	in a	carry	Passeo in a	working	returned	Working	Closing
Balance	month	forward	month	days	in a month	days	Balance

ANNEXURE- A-6

NODAL SECTION: NPS CELL

FOLLOWING REPORTS WILL BE CONSOLIDATED BY NPS CELL IN RESPECT OF WHOLE ORGANIZATION

Separate Annexure attached

रक्षा लेखा महानियंत्रक



उलान बदार रोड, पालम, दिल्ली छावनी-110010

Controller General of Defence Accounts

Ulan Batar Road, Palam, Delhi Cantt. 110010

Phone: 011-25665732 Fac 011-25674806 email:atcoord.cgda@nic.in

No. Coord/13002/KPIs/2023

Date:08.08.2023

To ·

PCDAs/PCoA(Fys)/CDAs

Subject: Key Performance Indicators(KPIs) Report

Please refer to this office circular No. Coord/13002/KPIs/2023 dated 20.03.2023 addressed to all PCDAs/PCoA(Fys)/CDAs and subsequent clarification issued vide this office letter of even No. dated 31.05.2023.

- 2. After analysis of the KPIs data being received from Pr. Controllers/ Controllers for the month of April/May, 2023 it was observed a lot of variation between data generated by IT Division of this office from online GeM Portal/NCS and that submitted by the PCDAs/CDAs.
- 3. In view of the above, it has been decided that HQrs Office will generate a pre-filled format for the relevant KPIs and rank of the PCDAs/CDAs based on it. This data will be shared with the PCDAs/CDAs to offer clarifications/corrections if required.
- 4. It is also intimated that the calculation sheet has been modified by deleting some existing fields/by adding new fields. Accordingly, a revised calculation sheet along with its Annexures is enclosed herewith for your information and necessary action please.
- 5. The revised KPIs report shall be rendered for the month of August, 2023 onwards.
- It may also be noted that HQrs will analyse the data pertaining to PCDAs/CDAs (Main Office) while the sub-offices under PCDAs/CDAs shall be monitored by the respective the PCDAs/CDAs at their end.

This issues with the approval of FA(DS)/CGDA.

Encl: As above.

Sr. Dy. CGDA (Audit)

Formate of KPIs Report

		(Q	% Cerry forward		16	Clearance of S&S Imprest Account	% Imprest Accounts settled within 45 days after the month closed
	4	GeM Bills (Non DAD)	% Return within 7 working days	Accounts wing	15	SBI CMP Booking Amount	Snivood to notieliquio. % Knount (93/020/91)
		Мээ	% Passed within 7 working	٨	14	RBI Reconciliati on with SBI Payment	% Reconciliation
		AD)	Carry forward		13	DAD Projects	Average Score on Report
	e	Personal Claims (DAD)	8 Return within 14 days	Admin Wing	12	Appeal against Grievance	beziar laeqqA ho % sesinst the reply of sinevance
As Wing	0	Perso	% Passed within 14 days		11	Grievance (CPGRAM & Non- CPGRAM)	OS nichin 30 S cestance within 30 sysb
Sheet to be reported by PCDAs/CDAs Audit Wing		DAD)	% Carry forward		10	GeM Procuremen t (DAD)	% Procurement through
be reported	2	Claims (Non D.	Syeb At nintiw bessed % Call and a sector of the days Syeb At nintiw mutan % DAD Syeb At nintiw mutan %		6	NPS	Average Score on Report
Sheet to		Persona			8	Performanc e of PAOs	Pritti Average Score on Report as Annexure 'D'
		DAD).	% Carry forward	Audit W	7	Progress of Audit Objections	M. conversation in MFAI sysb 09
	-	3" Barty Bills (Non DAD)	% Return within 7 working		9	Recovery of Rent and allied charges	eyepge number of days sille siepsie priester of the sille siepsie priester of the sille si
	4	SE SE SE SE SE SE SE SE SE SE SE SE SE S	% Passed within 7 working aysb	1	2	CGDA HQrs Reference	% Cleared within 30 days
			Name of PCDAs/CDAs				SI. No. Name of PCDAs/CDAs
			SI, No.				SI. No.

Scoring Matrix

				NACTION CO.						A	udi	t Wir	ng								evia (Fac	200	
		(1)		ir.	7			(2)	- M		and the state of t		± (3)	ÿ.					(4)		- 4
100 A		erty Bills (Non	DAD)	r.:	P	ersor	nal Clájm	s (N	on DAD) <u>;</u>	8	ŗ	ersonal	Clain		o)			GeM I	Bills AD)	7 - 7 7 - 70°,	
% Passed within 7 working days	Marks	% Return within 7 working days	Marks	% Carry forward	Marks	% Passed within 14	Marks	% Return within 14	Marks	% Carry forward	Marks	% Passed within 14	Marks	% Return within 14	Marks	% Carry forward	Marks	% Passed within 7 working days	Marks	% Return within 7 working days	Marks	% Carry forward	Marks
80% to	5	0% to	-	0%		80% to 100%	5	0%		0%		80% to 100%	5	0%		0%		90% to 100%	5	0% to		0%	
75% to 80%	4	10%	3	2%	2	75% to 80%	4	10%	to 3	2%	2	75% to 80%	4	10%	3	2%	2	85% to 90%	4	10%	3	to 2%	2
70% to 75%	3	10%			40	70% to 75%	3	10%	755			70% to 75%	3	10%	e servi			80% to 85%	3	10%			
60% to 70%	2	to 20%	2	2% to? 5%==	1	60% to 70%	2	to 20%	2	2% to	1	60% to 70% to	.2	20%	2	2% to 5%	1	75% to 80%	2	to 20%	2	2% to 5%	1 1
50% to 60%	1	20% to 25%	1		海季	50% to 60%		20% to 25%	1	. 5% 高	e .	50%[*	Ŷ	20% to 25%	1		100	50% to 75%	1	20% to 25%	1	The state of	
0% to 50%	0	Above 25%	0	abov e 5%	:⊹0	0% to 50%	• 0-	Above 25%	0	abev. e5%	0	0% to 50%	. 0	Above 25%	0	abov e 5%	0	0% to *	Q	Above 25%	0	above 5%	o

Scoring Matrix

					Audi	t Wing					
(5)		··· (6)	1.4	(7)		業(8)	(9)		: 锁(10)	Y
CGDA HO		Recovery of Ren charge	رم : - t and allied	Progress of Objectio	ess of Audit Performance of PAOs NPS GeM Prod		GeM Producen	nent (DAD)			
% Cleared within 30 days	Marks	Average number of days taken to prepare bills	Marks	% conversation in MFAI 90 days	Marks	Average Score on Report as. Annexure 'D'	Marks	Average Score on Report as Annexure 'F'	Marks	% Procurement through GEM	Marks
75% to 100%	5	Less than 7 days	5	75% to 100%	5	0.0 to 0.5	5	4 to 5	5	95% to 100%	5
70% to 75%	4	07 to 10 days	4	75% to 50%	4	0.5 to 1.0	4	3 to 4	4	90% to 95%	4
60% to 70%	3	10 to 15 Days	- 3	40% to 50%	3	1 to 2	3	2.5 to 3	3	85% to 90%	3
60% to 50%	2	15 to 20 days	· · · · 2	25% to 40%	2	- 2 to 3		2 to 2.5	2	80% to 85%	7.2
40% to 50%	1	20 to 30 days	1 3:3832	10% to 25%	1	3 to 4	H 1	1 to 2	1	75% to 80%	1
0% to 40%	0	More than 30 a	1-1 /	0% to 10%	0	4.ta 5	F. 0.30	0 to 1	0	.0% to 75%	270

Scoring Matrix

		Admin \	Wing			Accounts wing					
(11) (12)			(13)		(14)		(15)		(16)		
Grievance (CPGRAM & Non		1		DAD Projects		RBI Reconciliation with SBI Payment		SBI CMP Booking Amount		Clearance of S&S Imprest Account	
% clearance within 30 days	Marks	% of Appeal raised against the reply of grievance	Marks	Average Score on Report (Annexure 'E')	Marks	% Reconciliation	Marks	% Compilation of booking Amount (93/020/91)	Marks	% Imprest Accounts settled within 45 days after the month closed	Marks
95% to 100%	5	0% to 10%	5	4 to 5	5	95% to 100%	5	95% to 100%	5	95% to 100%	5
90% to 95%	4	10% to 20%	4	3 to 4	4	90% to 95%	4	90% to 95%	4	90% to 95%	4
85% to 90%	3	20% to 30%	3	2.5 to 3	3	85% to 90%	3	85% to 90%	3	85% to 90%	3
80% to 85%	2	30% to 40%	2	2 to 2.5	2 ',	80% to 85%	2	80% to 85%	2	80% to 85%	2
75% to 80%.	1 2	40% to 50%	1	1 kö 2	1. 2	75% to 80%	1	75% to 80%	1 5	75% to 80%	1
0% jo 75%	1	50% to 100%	o	Yepund Ofoii-yy	. 0. i,;	0% to 75%	0	0% % io 75%	0.4	0% to 75%	0

SI.		Calculation formula				
No.	Area					
		% Passed within 7 working days = Total bills passed within 7 working days in a month X 100 Total bills passed in that month				
1.	3 rd Party Bills (Non DAD)	Total bills return in the month within 7 working days Return within 7 working days = X 100 Total bills returned in the month				
		% Carry Forward (CF) = Closing balance at the end of month Total bills received in the month +				
		Cut-off date is 25 th of the month				
		Total claims passed within 14 days in a month % Passed within 14 days = X 100 Total Claims passed in that month				
2.	Personal Claims (Non DAD)	Total claims return in the month within 14 days Return within 14 days =				
		% Carry Forward (CF) = Closing balance at the end of month X 100				
		Cut-off date is 25 th of the month Previous month CF				

SI. No.	Area	Calculation formula				
		% Passed within 14 days = Total claims passed within 14 days in a month Total claims passed in that month X 100				
3.	Personal Claims (DAD)	% Return within 14 days = Total claims return in the month within 14 days Total bills returned in the month				
		% Carry Forward (CF) = Closing balance at the end of month X 100 Total bills received in the month + Previous month CF				
4.	GeM Bills (Non DAD)	% Passed within 7 working days = Total bills passed within 7 working days in a month X 100 Total bills passed in that month				
		Total bills return in the month within 7 working days Return within 7 working days =				
		% Carry Forward (CF) = Closing balance at the end of month Total bills received in the month +				
		Cut-off date is 25 th of the month Previous month CF				

SI. No.	Area	Calculation formula				
5.	CGDA HQrs Reference	% clearance within 30 days = Letters cleared within 30 days Total reference cleared in that month				
6.	Rent & Allied Charges	Average number of days taken to prepare bills Addition of total No. of days taken by all BSO office under Jurisdiction of PCDAs/CDAs Total No. of BSO office under Jurisdiction of PCDAs/CDAs				
7.	Progress of Audit Objections	% conversation in MFAI 90 days = — Audit objections converted in MFAI Total objection raised in 90 days X 100				
8.	Performance of PAOs	Average Score on Report as Annexure 'D'				
9.	National Pension System (NPS)	Average Score on Report as Annexure 'F'				
10.	GeM Procurement (DAD)	%Procurement through GEM = Total Procurement through GeM in month Total procurement in a month				
11.	Grievance (CPGRAM & Non-CPGRAM)	%clearance within 30 days = Total receipt in a month				

SI. No.	Area	Calculation formula
12.	Appeal against Grievance	% of Appeal raised against the Total No. of appeal raised in a month X 100 reply of grievance = Total No. of Grievance received in that month
13.	DAD Projects	Based on the average score on the report in Annexure 'E'
14.	RBI Reconciliation with SBI Payment (For Code Head 021/00)	% Reconciliation = Compilation under Code Head 2100 X 100 Total monthly figure reported by RBI
15.	SBI CMP Booking Amount (For Code Head 020/91)	% Compilation of booking Amount (020/91) = Total figure reflected in NCS Compilation X 100 Monthly figure reported in DMS by SBI
16.	Clearance of S&S Imprest Account	No. of cash account received & accounted for within 45 days of the month closed X 100 Total No. of Imprest Account released in that

List of PCDAs/PCA(Fys)/CDAs

- CDA (FUNDS) Meerut
- CDA CHENNAI
- CDA GUWAHATI
- CDA JABALPUR
- CDA PATNA
- 6. CDA SECUNDERABAD
- CDA(ARMY) MEERUT
- CDA(CSD) MUMBAI
- 9. CDA(IDS) DELHI
- 10. CDA(NAVY/CG) NEW DELHI
- 11. CDA(PD) MEERUT
- 12. CDA(R&D) BENGALURU
- 13. PCA (FYS)
- 14. PCDA BENGALURU
- 15. PCDA NEW DELHI
- 16. PCDA(AF). DEHRADUN
- 17. PCDA(AF) NEW DELHI
- 18. PCDA(BR) DELHI
- 19. PCDA(NAVY) MUMBAI
- 20. PCDA(NC) JAMMU
- 21. PCDA(O) PUNE
- 22. PCDA(P) PRAYAGRAJ
- 23. PCDA(R&D) HYDERABAD
- 24. PCDA(R&D) NEW DELHI
- 25. PCDA(SC) PUNE
- 26. PCDA(SWC) JAIPUR
- 27. PCDA(WC) CHANDIGARH
- 28. PCDA(CC) LUCKNOW
- 29. CDA (Army) Delhi Cantt.

2.	and the	in Paris C	S. 12 7		Sec	ring Matrix	6. E	\$ 1.7 (Sec. 4.2)	1.00	
	DOST MR %	Control of the Contro	TA/D	Α	Tonder me	mo / j	Complaints	S.FSA	Concurrent Re	view
2	% A Cm	arks + a,	WA 195	marks :	7	marks	%marks	% maris	- 5 - 6 - 5 - 5 - 5	mane
1	>10	5	>20	5	> 8.0	953 MACC	>60 5	>=30 35.	>4.0	1
	0.75-1.0		15-2.0	4	FC-%< 8	24-	46-60 A	15<=%< 30	30%4	2
F	0.575	THE RESERVE OF THE PERSON NAMED IN	1.0-1,5	1.7 2.7 3	4 < % 6	73.457.45	31-45% 32 90	10 < 15 5 0 3	2 4 3	3
. 67	0.25-5	2	0.5-1.0	2.	2 €%<4	722 (50	16-30 TZ	5<=%<10 2	1<%<2.	4
	< 0.25	1	. <0.5	1 1	<2.0		<15 1	<5 1	<10	5

1. 1. 1.

Manual Rejection % =	Total Manual Rejections		Outstanding complaints
	Total Processed/Accepted DOs II	Complaints =	
	, r 	/Grievance %	Total Complaints OB+ Receipts
TA/DA% =	Pending TA/DA		E-22-71 AMAZON - MICHAEL - CONTO AND
	Total No. of IRLAs	FSA ≂	Pending FSA Cases
	, <u> </u>	.VE-3(16694090)	Total No. of IRLAs
Tender Memo % =	Outstanding Tender memos		
	Total No. of IRLAs	Concurrent Roview % =	RLAs reviewed in the month
		State and Washington	Total No. of IRLAs

DAD Capital Projects & Capital Budget related monitoring

14.

31.	Nature of Monitoring Work T	imeline	Marks	Remarks / Justification			
	Monitoring of S	anctioned Capital Projects		PDC is prescribed in Admin			
	If project is executed and completed	As per PDC	5	Approval based on cost of the project. The finalization of contra			
1		3 months 4		takes longer period due to delay i			
	Ť	Between 3-6 months	3	site clearance/ soil testing/ tre- cutting etc. leading to time overur			
	If PDC is exceeded by	Between 6-9 months	2	Monitoring at local level by			
		Between 9-12 months	1	PCDA/CDA shall minimize suc			
	1	Beyond 12 months		time overruns.			
-	Monitoring of Capital	Projects at AON/Recee Board stage		The submission of Board Proceedings and Approximate			
Monthly of Capital		Within 3 months of AON/Recee		Estimate by the user on time months) will avoid time and cost			
		Between 3-6 months of AON	4	overruns associated with the			
2	If Board Proceedings (BP) & Approximate Estimates (AE)	Between 6-9 months of AON	3	project. Sometimes, users take mo than a year to submit BPs & '/2			
400	is submitted to HQrs office	Between 9-12 months of AON	2	Even observations /deficiencies			
	for sanction of CFA.	Between 12-15 months of AON	i	BP/AE are not addressed in time bound manner because of			
		Beyond 15 months of AON	0	involvelment of other agencies vi MES etc.			
_	Monitoring of Capita	il Projects where Land is available		1			
r		Within 3 months of Land sanction	5	There are cases where case for AON/Recce Board is not			
	If case for AON and	Between 3-6 months of Land sanction	4	forthcoming from user PCDA /C after land trasnsfer even after a g			
3	constitution of Recee Board	Between 6-9 months of Land sanction	3	of 02-05 years mainly due to prop handing taking over issue			
	along with Rough Cost Estimates is submitted to	Between 9-12 months of Land sanction	2	demarcation and non construct of boundry wall on the transfer			
	HQrs office	Between 12-15 months of Land sanction	1	land. Further, getting Rough Co Estimates from MES is a major			
		Beyond 15 months of Land sanction	a	issued faced by user PCDA/CDA			
	Monitoring of DA	AD Capital Expenditure (Capex)					
	80-100 % expenditure after release of Budget	Within 02 month of release by HQ	5	Capex is being monitored by Ministry of Defence , Ministry			
	60-79 % expenditure after release of Budget	Within 02 month of release by HQ	4	Finance and Cabinet Secretariat/PMO on regular basis			
4	The state of the s	Within 02 month of release by FIQ	3	due to thrust of the Govt on such expenditure. This has been			
	20-39 % expenditure after release of Budget	Within 02 month of release by HQ	2	reierated and Capex has been proposed to be increased in Budg			
	10-20 % expenditure after release of Budget	Within 02 month of release by HQ	1	2023-24. Therefore regular monitoring of Capex is required;			
	Less than 10 % expenditure after release of Budget	ss than 10 % expenditure Within 02 month of release by HO 0					

Annexure 'F'

KPI scoring on National Pension System

SI No.	Nature of work	Achievemen	net .	Marks	Remarks
			90%-100%	5	
			80%-90%	4	7
i		PRAN generated within 20	70%-80%	3	20 days should be calculated from date of
1		days of joining	60%-70%	2	joining to date of generation of PRAN
			50%-60%	1	
	Generation of PRAN	- Same-A	less than 50%	0	70
	Generation of PRAIN		within 20 days	5	#### ### ### #### ####################
		Oldert feining dete of	21-30 days	4	
2		Oldest joining date of employee whose PRAN not generated	31-45 days	3	3
4			46-60 days	2	
			60-90 days	1	7
			more than 90 days	0	
			98-100%	5	1. Contribution uploaded within first week of
		Contribution remitted in last working day of the month	96-98%	4	the following month may be treated as in time
3	Timely remittance of		94-96%	3	in cases of IEs only.
3	contribution		92-94%	2	2. For the month of March, contribution
			90-92%	1	uploaded on first working day of the following
			below 90%	0	month may be treated as in time.
			90%-100%	5	27
		Disposal of withdrawal	80%-90%	4	
4	Withdrawal Request	request should be within 15	70%-80%	3	Days should be claculated from date of receipt
7	winimawat request	days from the date of receipt	60%-70%	2	of withdrawal request and date of final disposal
		days from the date of receipt	50%-60%	1	
-		Wat - W	less than 50%	0	

Calculation

1 Generation of PRAN > Number of employees for whom PRAN generated within 20 days*100%

Total number of employees joined

*20 days should be calculated from date of joining to date of generation of PRAN

- 2 Delay in generation of PRAN No. of days between date of joining of employees whose PRAN not generated y
- Timely remittance of > lo. of employees whose contribution was remitted at the end of the month*1009

 Total number of employees covered under NPS
 - * Contribution uploaded within first week of the following month may be treated as in time in cases of IEs on
 - ** For the month of March, contribution uploaded on first working day of the following month may be treated as in time.
- Withdrawal Request > No. of employees whose withdrawal request disposed during the month *100%

 Total number of withdrawal request received

*Days should be claculated from the date of receipt of withdrawal request and date of final disposal.