"हिन्दी आषा राष्ट्र निर्माण में सहायक है"



कार्यालय रक्षा लेखा प्रधान नियंत्रक (मध्य कमान), करियप्पा मार्ग, लखनऊ खावनी -226002 Office of the Principal Controller of Defence Accounts (Central Command) Cariappa Road, Cantt., Lucknow, Pin Code - 226002 कार्यालय दूरमाथ सं.-0522-2451084 कार्यालय फैक्स सं.-0522-2453038 Office Phone No. 0522-2451084 Office Fax No. 0522-2453038



E-mail ID: pcdaccan1a.dad@gov.in

प्रशा./1अ/1004/विविध परिपत्र सेवा में. परिपत्र

दिनाँक: - 31/03/2023

- 1- क्षेत्रीय प्रशिक्षण केन्द्र, लखनऊ
- 2- एकीकृत वित्तीय सलाहकार (म.क.), लखनऊ
- 3- संगठन के सभी उपकार्यालय
- 4- मुख्य कार्यालय के सम्बन्धित अनुभाग

(केवल वेबसाइट के माध्यम से)

विषय: - Awareness of National Emergency Number-112- regarding.

संदर्भ:- मु.का. का परिपत्र संख्या No. AN/III/3012/Circular/Vol.X दिनोंक 27.03.2023

उक्त विषय से संबन्धित मुख्यालय कार्यालय का संदर्भित परिपत्र तथा Ministry of Home Affairs (Women Safety Division) का OM संख्या 15011/03/2023-WS4 दिनाँक 13 मार्च 2023 सूचनार्थ एवं अनुपालन हेतु संलग्न है।

संलग्नक:- यथोपरि।

लेखा अधिकारी (प्रशासन)



रक्षा लेखा महानियंत्रव

उलान बटार रोड, पालम, दिल्ली छावनी-110010

Controller General of Defence Accounts

Ulan Batar Road, Palam, Delhi Cantt.- 110010 Phone: 011-25665703 Fax: 011-25674806, 25674821 email: aniii.cgda@nic.in

F. No. AN/III/3012/Circular/Vol. X dated 27.03.2023.

To,

All PCsDA/ PCA (Fys.)/ PIFAs, CsDA/IFAs/ RTCs. (through CGDA website).

Subject: Awareness of National Emergency Number-112-regarding.

Please find enclosed a copy of Office Memorandum F. No. 15011/03/2023-WS4 dated 13.03.2023 from Ministry of Home Affairs (Women Safety Division) for information and necessary action.

 All heads of offices/ organizations are accordingly requested to give wide publicity to emergency number 112 notified by the MHA.

> (KSP Srivastava) Sr. Accounts Officer (AN)

अमत महात्सव

Copy to:

IT & S Wing, Local: for uploading the circular on website.

AN-IV local: for necessary action as stated above.

(KSP Srivastava) Sr. Accounts Officer (AN) F. No. 15011/03/2023-WS4 Government of India Ministry of Home Affairs (Women Safety Division)

North Block, New Delhi Dated: 15 March, 2023

OFFICE MEMORANDUM

Awareness of National Emergency Number -112 - reg Subject

The undersigned is directed to refer to 'Emergency Response Support System (ERSS)' a project being implemented by MHA, with a view to enable active use of technology to strengthen emergency response services, especially for safety of women in public places. Government of India has notified 112 as a pan-India, single, internationally recognized number for various emergencies such as police, fire, ambulance, etc., with computer-aided dispatch of field resources accessible through calls, SMS, e-mail, panic button and the 112 India mobile app. This emergency service has now been operationalized in all States/UTs.

- In order to popularize and familiarize the use of '112' number in case of emergency among general public, Ministry of Home Affairs has developed creative downloaded be can https://112.gov.in/assets/files/ERSS%20Awareness%20at%20public%20places.pdf. In this regard it is requested that all concerned Ministries/ Departments and their autonomous organisations/ PSUs may use these creative for wide publicity amongst the general public and stakeholders:
 - In all government office buildings through outdoor and indoor publicity (heardings, digital screens, entry/exit points, emergency information board etc.)
 - At all high footfall tourist locations across India
 - At toll collection points across States/UTs
 - At ticket counters of airports, railway, bus-station etc.
 - > At cultural fairs, markets being organized by government stakeholders or where the government is a co-sponsor.
 - At Petrol/Gas stations, metro stations, public toilets, Movie theatres, etc.

The above are only indicative suggestions and the Ministries/ Departments may explore all opportunities for publicizing emergency number - 112.

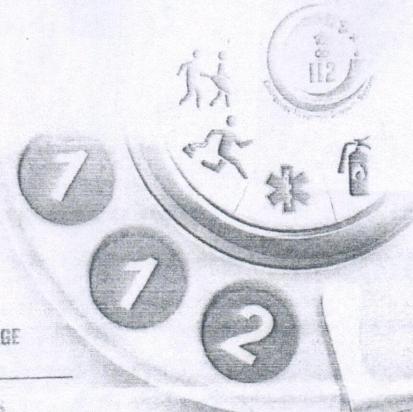
(Pausumi Basu) Director (WS)

All the Ministries and the Departments of Government of India

Office of Dir (Goord)

72/17 ((perso)) 28







SERVICE GOVERAGE

ALL 36 STATES / UTS



DIAL 112 ACCESS

CALL (LANDLINE/MOBILE PHONE), SMS. PANIC BUTTON (BASIC AND SMART PHONES), EMAIL. 112 WEBSITE AND 112 INDIA MOBILE APP



EMERGENCY RESPONSE VEHICLE

CLOSEST INCIDENT'S LOCATION AND QUICK ASSISTANCE PROVIDED TO VICTIM



PANIC BUTTON

PRESSING POWER BUTTONS CONSECUTIVELY ACTIVATES PANIC BUTTON (SMART PHONE) LONG PRESS OF 5 OR 9 KEY ACTIVATES PANIC BUTTON IFEATURE / BASIC PHONE)



112 INDIA APP AVAILABLE



App Store

112 INDIA APP AVAILABLE ON GOOGLE PLAY AND APPLE STORE WITH FACILITY OF ADDING 10 EMERGENCY CONTACTS (FRIENDS AND FAMILY)



DIAL 112 SERVICES ARE NOW AVAILABLE IN ALL STATES/UTS | FOR MORE INFORMATION, VISIT WWW.112.GOV.IN