



### **PCDA (Central Command) Message**

It is a privilege to have assumed the charge as PCDA Central Command. My initial interactions with staff and officers have been very pleasant and assuring.

We as an organisation and also in personal capacity should aspire to achieve complete transparency at all levels. It goes without saying that the best ways to achieve this transparency is to follow the established and defined procedures in our working.

All of us should ensure quality delivery of services within the timelines laid down in Citizen Charter and to the utmost satisfaction of the recipient, without compromising on laid down rules, regulations and procedures.

This can be achieved only through a relentless efforts made at all levels. I appeal all the officers to guide, mentor and motivate all subordinates within their command chain.

We must abstain indulging in any kind of activity that has the potential to attract disrepute to the organisation as well as to the individual.

I have full faith that a strong leadership at all levels, transparency, personal and professional integrity and following of established procedures without any discretionary deviation, shall enable our organisation to achieve greater heights.

In these testing times of COVID-19, I pray for well being of all my employees and advise them to take utmost caution to protect and conserve their own health and that of their family, colleagues and those within the surroundings.

With best wishes !

A handwritten signature in blue ink, appearing to read 'MS' followed by a long horizontal line and a vertical stroke.

(Mukesh Sinha, IDAS)  
PCDA (CC) Lucknow

**Date: 09.07.2020**