



कार्यालय रक्षा लेखा प्रधान नियंत्रक (मध्य कमान) करियप्पा मार्ग, लखनऊ -226002
Office of the Principal Controller of Defence Accounts
(CC)Cariappa Road, Lucknow Cantt.-226002

No.O&M/2920/Griev/CPGRAM/II

Date. 18.05.2018

To,

The Officer-in-charge

1. All sections of Main office
2. All sub offices under PCDA (CC), Lucknow

Sub: Timely and quality disposal of grievances received through CPGRAMS .

Ref: HQrs. Office letter no. AN/Grievance/Report Meeting/Vol-VI dt. 03.05.2018.

Hqrs. Office has directed vide their letter no. AN/Grievance/Report Meeting/Vol-VI dt. 03.05.2018 to ensure timely and quality disposal of grievances received through CPGRAMS.

It is therefore requested to ensure strict compliance of the above said directive of HQrs. office during disposal of the grievances received through CPGRAMS.

Grievance Officer

O/o PCDA (CC), Lucknow