



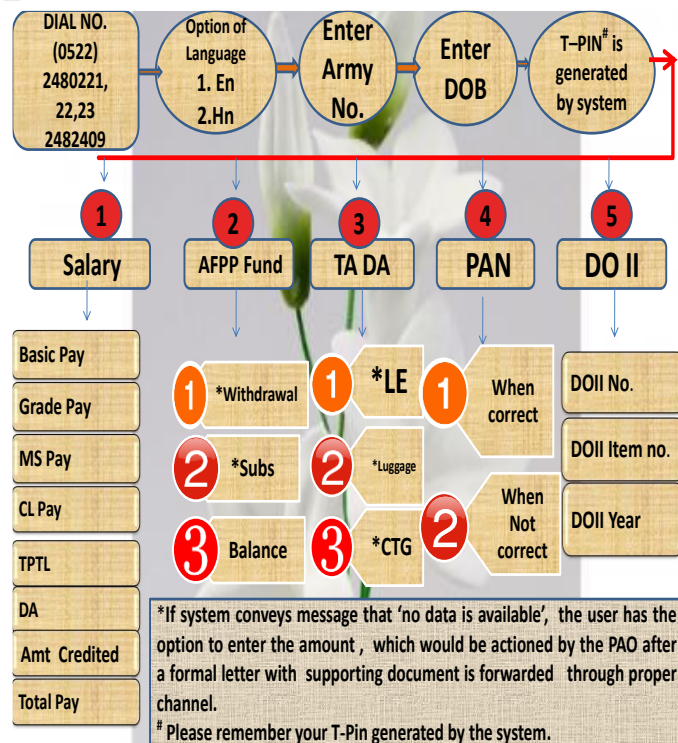
PAY ACCOUNTS OFFICE (OR), AMC
SARDAR PATEL MARG
LUCKNOW CANTT.
LUCKNOW 226002



IVRS

PAO (OR) AMC, LUCKNOW

IVR SYSTEM : FUNCTIONING



SYSTEM : AT A GLANCE

- IVRS provides for immediate and updated responses to various queries regarding Pay and allowance of the JCOs/ORs of AMC.
- System was conceptualized by PCDA (Central Command) in June 2014 and developed through Outsourcing
- Instant Information w.r.t
 - (i) Details of Monthly pay,
 - (ii) Fund bill Withdrawal, Subscription and balance
 - (iii) Status of Leave Encashment, Luggage & CTG claim
 - (iv) PAN No.
 - (v) Status of pending and adjusted DOsII
 is conveyed by the automated telephone system.
- The System is immensely beneficial for JCOs/ORs posted in far flung areas and enables them to have access to updated information directly through the IVRS.

